

Briefing note

To: Finance and Corporate Services Scrutiny Board

Date: 21st March 2024

Subject: #CovConnects Update

1 **Purpose of the Note**

1.1 To provide Finance and Corporate Services Scrutiny Board with an update with regards to the #CovConnects digital inclusion programme.

2 **Recommendations**

- 2.1 That Finance and Corporate Services Scrutiny Board:
 - a) Note the details in the presentation (Appendix 1) relating to the broader #CovConnects programme.
 - b) Make any relevant recommendations to the Cabinet Member.

3 Information/Background

3.1 Outline information is provided in the appended slides (Appendix 1) and the Board will receive a presentation from officers at the meeting which will contain more detail and context on these topics.

Appendix 1: #CovConnects

Officer Contact Details

Laura Waller Digital Services and Inclusion Lead Laura.waller@coventry.gov.uk 024 7683 2446 07810 527991

Adrienne Bellingeri Head of Customer Services Adrienne.bellingeri@coventry.gov.uk